

Committee on Accessible Transportation (CAT) Business Meeting

Wednesday, January 18, 2023 9:00 AM – 11:30 AM WebEx/Virtual Meeting

CAT Members Present: TriMet Staff & Contractors:

Jan Campbell Coral Agnew
Leon Chavarria Nick Anderson
Dave Daley Nathan Banks
AJ Earl Joe Camper
Keith Edwards Charlie Clark
Annadiana Johnson Tony Clark

Diana Keever Michael Dawkins

Patricia Kepler Mary Hill
Adam Kriss Steve Hext
Barry Lundberg Jeremy Hurley
Kris Meagher Todd Hurley

Michael Sandell Jeremy Jones Wyatt

Ryan Skelton Matt Kintz
Claudia Robertson Michael Kiser
Cassie Wilson Caleb Larson
Leiite Lemalu

Public: Jon Lewis

Kathryn Woods Daniel Marchand

Sophia Maletz

Tom Mills

Jesse Stemmler

Trish Tezer

CAT Chair Jan Campbell Called the business meeting to order at 9:03am.

9:03 A. Opening Remarks

Jan Campbell had two items.

Applications:

Need to be in by Jan 30th

- Jan
- Dave
- Leon
- AJ
- Patricia
- Kris

(Decided to extend to the 15th of February)

Meetings coming up soon (from Jan)

- Jan 27th Way-finding
- Jan 30th TriMet Open house Fares increase
- Feb 8th Fixed Route Subcommittee
- Feb 15th Next CAT meeting
- Feb 24th Way-finding

[Full list of meetings provided by Eileen]

Patricia Kepler asked about the meeting of the 27th.

Eileen Collins said there is a meeting also scheduled for the 27th with TriMet staff to talk about the automated stop announcements on MAX. An additional meeting will be scheduled with IT in addition to that.

Director Keith Edwards asked to get a copy of the calendar.

Jan Campbell asked if it was on our website: Eileen Collins said it should be.

Jan asked if meeting links were available on the website for public as well.

1. Approval Of Agenda

Agenda Approved - Diana Keever motion, Barry Lundberg second.

2. Approval of Minutes

Minutes Approved – Dave Daley motion, Claudia Robertson second.

3. Announcements from Chair – Addressed earlier.

9:20 B. Staff Updates

Eileen Collins:

LIFT eligibility contract awarded to Transdev in October. Started on January 3 at the mobility center.

They are currently providing evaluation for LIFT services and will be providing travel training as well as a First Time riders program to help new LIFT riders to know how to interact with the system.

Now Transdev has both driver contract and eligibility contract. They are easy for TriMet to work with Will start to expand services.

Not enough local providers so they are bringing in Big Star Transit to drive unutilized LIFT vehicles. Starting in January. They also provide mobility device transit. They will help to grow capacity so that customers can have the rides they need.

UZURV will provide service also, in mid Feb. They will be using their own vehicles.

(Eileen shared part of the list of training and the full list will be provided to the CAT)

Might add them to a LIFT subcommittee agenda. Might get one of these vehicles instead of cab.

Transit Mobility Center at 5th and Davis is open to staff since Jan 3 for lift customer eligibility. It will open for seeing customers on Feb 1.

Director Keith Edwards asked about vetting process.

Eileen said: same as all LIFT operators.

9:29 C. General Public Comment

Kathryn Woods - online LIFT trip booking has improved tremendously. This week I was able to book two separate rides: getting exactly the windows and times without having to monkey around with them. It's been tightened up and it's working now.

9:30 D. CAT Committee Issues

Claudia Roberson - why are applications due the end of January yet it did not start getting advertised until January.

Eileen Collins said they will be extended for two weeks until mid-February.

Jan Campbell suggested checking the application as it is different than before

Dave Daley - Want to encourage people to get involved with the fare increase proposal. The Fare subsidies which were put in place last year will be expiring. We need a long-term solution for low income para-transit risers.

Annadiana Johnson - one of the fixed route bus reports in the packet which uses skinny bars the colors and names do not match between the two different reports. They should be consistent.

Claudia Robertson pointed out that the yellow is hard to see.

Nathan Banks responded and said he would check to make sure they are consistent.

Jan Campbell - read a comment which Adam Kris put in chat. He is concerned about the fare open houses and the fact that the fare increase is presented as if it has already been decided to go through.

9:40 E. CAT AD Hoc & Sub-Committee Updates

LIFT Sub-Committee meets on the 2nd Wednesday of every other month, starting March 8th at 9:30-11:00 AM.

Members on the LIFT Sub-Committee are:

- Jan Campbell
- Leon Chavarria
- AJ Earl
- Patricia Kepler
- Kris Meagher
- Annadiana Johnson
- Diana Keever

Fixed Route Sub-Committee meets on the 2nd Wednesday of every other month, starting February 8th at 9:30-11:00 AM.

Members on the Fixed Route Sub-Committee are:

- Jan Campbell
- Dave Daley
- AJ Earl
- Annadiana Johnson
- Adam Kriss
- Barry Lundberg
- Michael Sandell
- Ryan Skelton

- Claudia Robertson
- Cassie Wilson

Each committee will have a chair and co-chair. All will be virtual, all will be listed on the CAT web page, and at the first meeting CAT will decide who the chairs will be.

Eileen has put out an agenda for the first meeting for the fixed route.

Talk about courtesy stops.

Hollywood Transit Center and Hollywood Development wanted to come back and talk to us. They have done additional work that they wanted to share with the committee. And Security with Pat Williams.

Jan Campbell - Those will be covered in the first meeting and the chairs will be chosen. If people want to participate on both the LIFT Sub-committee and the Fixed Route Sub-committed they can do that.

Those meetings will be listed on the Web page because we want community involvement.

Claudia Robertson - Navigating the web page is not easy for some of us but I will give it a shot because I want to participate too.

The spreadsheet that was sent about the Way-finding was great. We have been told in the past that it could not be done. A wonderful thing to see. Thank You.

Patricia Kepler - We owe a lot of thanks to Eileen. We have a lot of people in various positions who are pushing these initiatives along.

Dave Daley - On the fixed route committee one thing we have to talk about is the configuration of these high capacity vehicles. I'd really like them to keep us posted on how often that rear-facing auto-securement thing is actually being used. We would like to know if it is just a fancy ornament which is simply in the way or if it is actually being used by people.

Annadiana Johnson -

Fixed Route - I'd like to make my plea once again for having CAT members involved in the Bus Driver Training.

A couple weeks ago I had a driver who lined up with the inside of the shelter and was gonna drop the ramp and have me quote: "Figure it out." how to get turned around in there so that I could go to where I wanted to go.

I did report it to customer support, but this is the second time I have actually had the issue.

During the period when we attended the bus driver training, things had gotten better. But we have not been there for almost 3 years.

Ryan Skelton - The standing sub-committees are in addition to the regular CAT committee meetings and not a substitution. Correct?

Jan Campbell replied: Correct. Anyone who has issues for the subcommittees get them in or come to the sub-committee meetings so we can address them.

Eileen Collins - Would like to share that there are a number of elevator outages as they are starting to repair elevators. There are a number of outages starting today there will be some 2 day outages for 6 elevators. There will be one outage at a time. Scheduled work will be completed on February 9th.

There is an elevator outage page which you can sign up for notices. I will put the link in the chat.

The Elevator Sub-committee should be starting up again. But do not have a date.

Drivers will now be notified if there are elevator closures going forward.

9:50 F. Director Keith Edwards – Board Update

Asked what the general cause of elevator outages. Suggested that the elevators should be solar powered so they can be independent.

The power is not the current issue.

(Short discussion of issues which cause elevator outages)

Glass doors are being replaced by stainless steel doors. That will be happening over the next week or so in several locations.

Other solutions have been discussed also.

Keith is concerned about people with disabilities being able to access the elevators.

Fare increase - it is on the fast track and I have been concerned about that. It is reflective of a cost of living increase, but they have the same demands for housing, food, etc., so I am struggling with the fare increase in that regards, with only two fare categories: maybe that should be broken up a bit.

What I need from CAT is in-person testimony at the Board Meeting, as well as written testimony about maybe an additional category for low income

seniors with disabilities. I mean, how much the fare increase will affect certain communities.

Many people will find themselves in a quandary over whether "I can eat today or pay for transportation".

Welcome support from CAT to help support the argument.

I am for the fare increase because our costs have gone up, but how do we do it respectfully considering the impact on riders.

Jan Campbell - We have talked about the "change" issue with having to carry change. This makes it difficult for people who have dexterity issues. That was a new issue which we had not addressed in our previous letter (the one from November).

Eileen Collins said she could schedule an ad-hoc.

Adam Kriss - asked "why is the fare increase on the fast track"

Keith replied:

We had the option of a fare increase in January '24, '25 or later, however the longer you wait the more the increase needs to be.

(Keith shared his ideas about holding meetings where they say they want to hear your input, it is disrespectful if the ideas shared are not written down and recorded and considered.)

10:08 G. Bus Shelter Types – Jesse Stemmler, Senior Transit Designer (TriMet)

Went through the slides which were provided in our packs.

We are very early in future planning for more BRT and with that might include the procurement of new buses. But that is years away. Jeremy Jones Wyatt will be reaching out to the CAT to better understand our concerns.

Shelters:

Shelter size is determined by the volume of ridership.

Shelters were designed to be modular and can expand if ridership requires it.

Descriptions of the Shelter sizes and types: (Halfway through page 9 to almost the bottom of the page)

Station Safety:

They have looked into the more durable materials for the station seating designs. Each alternative has its own issues, but they will continue to investigate.

They have had some issues with encampment at the stops, but address them quickly and compassionately.

Next Steps:

Will be establishing a subcommittee with CAT.

Jan Campbell - would we want to bring Jesse back to talk about design issues?

Claudia Robertson - people who have interest should come to the subcommittee meeting and work the issues during the appropriate subcommittee

Public Comments:

Kathryn Woods - are the poles round instead of the octagonal poles?

Jesse Stemmler replied they are different. There are directional pole bands and braille sign at the boarding area.

10:45 H. Break

The meeting was called to a break at 10:45 AM to reconvene at 11:05 AM.

11:05 I. TriMet Ticket Vending Machine Replacements – Sophia Maletz - TriMet Director, Fare Revenue & Admin. Services

Information was provided prior to the meeting as Attachment E. [This presentation was pretty much word for word from the slides]

Comments:

Ryan Skelton – accessibility. When you use the machines, it is difficult to grab things that are being dispensed if you have dexterity and fine motor coordination issues.

Sophia Maletz – I notice it is quite low-down as well.

Michael Sandell – Fares. IF someone has a Hop Card with a pass product loaded. Is that something that can be loaded at this machines? If someone takes fixed route as frequently as they use LIFT, they would reach their cap sooner. That is important to take into consideration

Sophia Maletz – the new TVMs will not distribute LIFT cards, but they could use one of these TVMs to load value to their Hop cards.

How will the machine verify that someone is eligible for the specific card type being purchased?

Sophia Maletz – we may need a separate conversation about fare capping and how the tariffs work.

Michael Sandell – are you still selling the paper passes for Fixed Route and LIFT?

Sophia Maletz – no, but we are still distributing monthly pass products through the institutional program.

Claudia Robertson – If I wasn't confused before, I am now. Are these going to be in the same location as they are now? Closer to the reader? A reader built into the machine?

Sophia Maletz - to save money we will use the same pedestal for the current machines.

 There has been some discussion about adding validators to these machines.

Claudia Robertson – so the honored citizen card that I have now is no longer valid?

Sophia Maletz – it will absolutely still be valid.

Claudia Robertson – what I heard is that the Hop cards we have now will no longer be distributed. But will be distributed by community partners. How will I prove that I am eligible for the Honored Citizen card?

Jan Campbell – so it sounds like it's pretty confusing, and we should look into addressing this in an ad hoc.

Cassie Wilson – since this is a couple years off. I have heard that people are having issues finding hop cards in stock, and locations can only reload them, but not seal new ones. One thing I have always wondered – I would

just buy an Honored Citizen ticket and didn't know about the application process.

Sophia Maletz – we should go into a breakout to discuss further. For HC fares – there is an application process:

- Over age 65, just need ID with their DOB on it.
 - Don't need to go through the application process
- Disability/Medical Reasons need a doctor's certification that goes through the Customer Support Center
- On getting a Hop Card we work with 360 retailers to distribute Hop cards and reload stored value. Different retailers choose if they want to load value and sell cards, or just reload value. It is the store's ecisoin (like 7-11) they just reload value. I do hear frequently that they go into a neighborhood store and there are no cards available. We note on our website which stores are a reload only, or card selling location. In the interim, the TVMs are our solution to provide more cards, more

11:30 K. Close of February CAT Business Meeting

The meeting was ended at 11:30 am.

Comments from Chat:

from ADAM to everyone: 9:09 AM I like this way of introducing people

from Daniel Marchand to everyone: 9:12 AM

I need to drop off for another meeting at 10a, but will return at 11a.

from ADAM to everyone: 9:16 AM

Just putting a thought out there is that my concern is that dispite the open houses on the TriMet Fare increase, from a few articles I'm reading, this fare increase will pass so the open houses are just more informational

from Mike Sandell he/him to everyone: 9:17 AM

^^same

from ADAM to everyone: 9:19 AM

I worried that people are going to start feeling that they are not being listened

to

from Mike Sandell he/him to everyone: 9:24 AM I had a couple clarification questions for Eileen

from Eileen Collins mastel to everyone: 9:24 AM

https://uzurv.com/ada_paratransit/

from ADAM to everyone: 9:26 AM

Is the transit mobility center downtown open again

from Mary Hill (privately): 9:29 AM

KONE just showed up to Hollywood and pulled doors off!

from ADAM to everyone: 9:32 AM

Didn't we use to have the deadline is February

from Mike Sandell he/him to everyone: 9:35 AM

also important for anyone who's colorblind

from ADAM to everyone: 9:42 AM

I think one of the most important think is the fare not being \$2.80 but \$2.75 so people that use CASH do not need to carry more change

from Mike Sandell he/him to everyone: 9:42 AM Yeah it's a lot easier to have three quarters than it is to have 80 cents in change

from Kathryn Woods to everyone: 9:43 AM I would be OK with them going up a complete extra quarter

from Mary Hill (privately): 9:44 AM

It took Eileen!!!

from Mike Sandell he/him to everyone: 9:49 AM
Are the drivers notified when elevators are closed? I asked a driver if the elevator at sunset was closed and he claimed they don't get told which seems suspect

from Annadiana Johnson to everyone: 9:49 AM we talked about this at length during our addhoc meeting about the cost increase

from Mike Sandell he/him to everyone: 9:50 AM

ty mary

from Eileen Collins mastel to everyone: 9:51 AM

Regarding Elevator Outages for Repairs:

https://news.trimet.org/2023/01/trimet-plans-upgrades-to-several-elevators-beginning-in-late-january/

from Mike Sandell he/him to everyone: 9:52 AM My understanding wa sit's usually vandalism

from Annadiana Johnson to everyone: 9:52 AM

and drug smoking

from Mike Sandell he/him to everyone: 9:52 AM

Well yeah but that doesn't necessarily effect the performance does it?

from Mike Sandell he/him to everyone: 9:52 AM

drugs, that is

from Annadiana Johnson to everyone: 9:53 AM

yes, drug smoking can make others sick

from Annadiana Johnson to everyone: 9:53 AM

so they close the elevator to air it out

from ADAM to everyone: 9:53 AM

One of the issues I wanted to bring up is with the bus schedule when buses are

used for the streetcar (see my email I sent

from ADAM to everyone: 9:54 AM

it's more of a safety issue then

from ADAM to everyone: 9:55 AM

the key card wouldn't work

from ryan to everyone: 9:56 AM

It seems to me there may be possible to get a waterproof elevator situation although difficult to research for example our leaders on boats may have to be constructed in such a way that they are waterproof even against other type of fluid if this being investigated

from ADAM to everyone: 9:56 AM

Who is fast tracking this fare increase and why the rush

from Kathryn Woods to everyone: 9:56 AM

i thought of using a HOP card like a key card but not everyone uses one

from ADAM to everyone: 9:57 AM but the problem is carrying more cards?

from Kathryn Woods to everyone: 9:57 AM

he's a great advpcate

from Annadiana Johnson to everyone: 9:57 AM

visitors to the area would not have the card.. so how could they use it when

traveling here?

from Annadiana Johnson to everyone: 9:58 AM

if we use card access....

from Kathryn Woods to everyone: 9:58 AM

right ot wpi;d mpt be [ractica;

from Mike Sandell he/him to everyone: 9:58 AM

There needs to be a program for full subsidy. San fran does it, los angeles does

it, philly I'm pretty sure does it, it's done all over the country

from Kathryn Woods to everyone: 9:58 AM

would not be practical

from ADAM to everyone: 9:58 AM

goes back to my concern about the purpose of the open house

from Mary Hill to everyone: 9:58 AM

The use of cards seems like a good solution at the surface level, but the logistical

issues are prohibitive.

from ryan to everyone: 9:59 AM

If we are going to consider something like a card it is important to consider things like timeout times the folk with dexterity as you can use the card without

timing out when they are trying to swipe or invert the card

from Mike Sandell he/him to everyone: 9:59 AM

@ryan that's a really good point

from Kathryn Woods to everyone: 9:59 AM

agreed

from Mike Sandell he/him to everyone: 10:02 AM Keith, where can we show up to give testimony/how can we provide written testimony prior?

from Eileen Collins mastel to everyone: 10:06 AM Join TriMet staff at this virtual open house to learn about upcoming service changes and comment on a possible fare increase in 2024. Monday, January 30, 4-5 p.m.

To join the meeting, click the meeting link below at 4 p.m.

Virtual meeting link

(https://us02web.zoom.us/j/85472346691?pwd=dFl0TWQyR0VBUHZpc2xQSi9D Yms3UT09)

from Mike Sandell he/him to everyone: 10:07 AM thanks Eileen can you send a calendar invite or email it to me cuz the chat gets lost

from Charlie Clark to everyone: 10:07 AM I will send you an email Mike

from Eileen Collins mastel to everyone: 10:08 AM @MikeSandell - Absolutely. I just received the meeting link, and I will send a claendar invite for the open house and the Ad hoc after today's meeting.

from ADAM to everyone: 10:09 AM

Director Edwards I really appreciate that answer and sharing that antidote

from ADAM to everyone: 10:13 AM I wasn't impling that those Open Houses aren't valuable but more that I wanted to ensure everyone feels involved

from Annadiana Johnson to everyone: 10:14 AM
The sidewalk edge color is WHITE, not the yellow it should be

from Annadiana Johnson to everyone: 10:15 AM there is no rased bump edge on this stop with the pic of the 40' bus

from Dave Daley he, him, his to everyone: 10:20 AM

That's my building!!

from ryan to everyone: 10:22 AM

@Eileen and I need the fare increase presentation you wanted distributed the community as soon as is feasible so that I can get it to my work mates thank you

I think you an email about this

from Annadiana Johnson to everyone: 10:25 AM

please have them come here too! from ADAM to everyone: 10:26 AM

Eileen, can you email the link to the open house as well

from Eileen Collins mastel to everyone: 10:26 AM

Yes, i will email the open house link and a calendar invite as soon as the Business

Meeting is concluded.

from Kathryn Woods to everyone: 10:26 AM

Eileen me too please?

from ADAM to everyone: 10:30 AM

Cassie to your point the glass roof lets the sun but the glare makes it hard to see

the screen

from ADAM to everyone: 10:30 AM

but I've seen more screens that are easier to see

from Mike Sandell he/him to everyone: 10:32 AM

The contrast is important

from Annadiana Johnson to everyone: 10:34 AM

with our rain and mud the white turns grey and matches the sidewalk

from Patricia Kepler to everyone: 10:34 AM This is the first time I have heard this explanation

from Kathryn Woods to everyone: 10:37 AM

i heard the wheelchair capacity was very poor on these artic buses

from Mary Hill to everyone: 10:37 AM

I am not able to run a report as I thought I could using the application I have. In a cursory search for one week of trips, I do not see an elevated level of ADA pass ups, but I will reach out to the analysts and get better data.

from Annadiana Johnson to everyone: 10:42 AM CAT was involved for 3 years about the interiour design

from Annadiana Johnson to everyone: 10:42 AM our recommendations were overruled

from ADAM to everyone: 10:43 AM

Just to backup to the elevator discussion, this past weekend the elevator at the Keller went down and as it turns out, dirt and dust absolutely effects the operation

from jan Campbell (privately): 10:43 AM Should we stay on schedule for the next presenter, or take a few more.

from Patricia Kepler to everyone: 10:44 AM

Thank you Keith

from ADAM to everyone: 10:45 AM

but this thing with folks using the elevator as a bathroom needs to be addressed and stopped ASAP! can we not put porta potties by the stations?

from ADAM to everyone: 10:47 AM

It certainly makes more sense then the city putting porta potties in front of my building where there are no houseless

from Mary Hill to everyone: 10:47 AM

Have to step away.

from ADAM to everyone: 10:48 AM

However to that point, the colors of the platforms have always been a problem

from Mike Sandell he/him to everyone: 10:52 AM

re: portapotties yes, adam!!!

from ADAM to everyone: 10:52 AM

Director Edwards, you are a great value to the CAT

from Mike Sandell he/him to everyone: 10:53 AM

It makes more sense to me to have that go to the fixed route group

from Mike Sandell he/him to everyone: 10:54 AM

I def agree with claudia, it's just in a couple weeks anyway

from Todd Hurley to everyone: 10:54 AM

Well stated Keith. Have to step away for another meeting. Thank you everyone.

Have a great day!

from ryan to everyone: 10:55 AM

I've had to use the division both of you time to go to OHSU from Gresham prior to the recall the drivers did not know how to use the rearward facing securement device and frankly neither did I give it was my 1st time on the bus I think there needs to be videos on this and more driver education because I really need my wheelchair secured to feel safe on the route I happen to be on the side that there was no grab bar and further with no way that I could secure myself

from ryan to everyone: 10:55 AM

I also don't know whether my large Wiltshire good easily turnaround to use

securement

from Patricia Kepler to everyone: 10:55 AM

The blue poles are great for identifying we are at a bus stop

from Annadiana Johnson to everyone: 11:01 AM

and the shape of the pole helps those who can not see the color

from ryan to everyone: 10:55 AM

I also don't know whether my large Wiltshire good easily turnaround to use securement

from Patricia Kepler to everyone: 10:55 AM

The blue poles are great for identifying we are at a bus stop

from Annadiana Johnson to everyone: 11:01 AM

and the shape of the pole helps those who can not see the color

from ryan to everyone: 11:04 AM

I meant a couple of times to OHSU sorry for the typo earlier

from Mike Sandell he/him to everyone: 11:07 AM

What is rfp?

from Kathryn Woods to everyone: 11:09 AM

request for Proposal

from Mike Sandell he/him to everyone: 11:09 AM What's wrong with the existing machines again?

from ADAM to everyone: 11:12 AM Can you make the pictures any bigger

from ADAM to everyone: 11:13 AM

Its getting scary that vending machines from the 1990s are old

from ADAM to everyone: 11:14 AM

Great idea

from ADAM to everyone: 11:14 AM

isn't it more economical to get a day fare anyway

from Annadiana Johnson to everyone: 11:15 AM

how are those cards registered to protect the money loaded onto them

from Kathryn Woods to everyone: 11:16 AM

why cant a person just use their own HOP card that has money

from Annadiana Johnson to everyone: 11:16 AM you will still be able to so that. she is just talking about people who have been getting paper tickets from the machine

from Kathryn Woods to everyone: 11:17 AM ok thanks

from ADAM to everyone: 11:22 AM

Can we do an adhoc meeting since this seems that we're just starting this process

from Patricia Kepler to everyone: 11:22 AM

The height of the dispenser can be a barrier to anyone who has to bend low to collect it as well.

from ADAM to everyone: 11:24 AM Mike, I'm still confused by the honored citizen fare vs regular fare because what's to stop people from getting an honored citizen

from Dave Daley he, him, his to everyone: 11:25 AM Somebody with a lift Hop card would be saving TriMet 50-60 bucks every time they used fixed or train, we should just make it free since the passenger is saving you a bunch of money

from Annadiana Johnson to everyone: 11:25 AM GOOD Question! How would the machine know?

from Annadiana Johnson to everyone: 11:25 AM sounds like an addhoc to me!

from Patricia Kepler to everyone: 11:25 AM Adam anyoe could always buy an honor citizen card.

from Mike Sandell he/him to everyone: 11:26 AM I'm also confused what's meant by a "beacon"

from ADAM to everyone: 11:26 AM

Exactly, I why wouldn't everyone just get an honored citizen because I don't see

any enforcement or anyone checking

from Patricia Kepler to everyone: 11:27 AM

Adam historically someone using the honored citizen fare is also required to

show their honored citien card they got from Trimet

from ADAM to everyone: 11:27 AM

exactly Patricia, so what is the point of having different fares

from ADAM to everyone: 11:28 AM

I HAVE NEVER been asked

from Annadiana Johnson to everyone: 11:28 AM

Bus drivers do NOT challenge riders

from ADAM to everyone: 11:28 AM also except for buses, no one checks

from Patricia Kepler to everyone: 11:28 AM

It has been a while but a fare inspector has asked me a few times.

from Patricia Kepler to everyone: 11:29 AM

I always thought that was odd since I have an obvious disability

from Annadiana Johnson to everyone: 11:29 AM honored citizen cards have a picture on them

from Annadiana Johnson to everyone: 11:29 AM these would NOT which would be a problem

from ADAM to everyone: 11:29 AM

I mean, I'm honest and hopefully most people are but I can see people cheating

from Mary Hill to everyone: 11:29 AM

I have to jump for a different meeting. Have a wonderful day, everyone.

from ADAM to everyone: 11:30 AM

just wondering if Trimet is losing money because of this

from Annadiana Johnson to everyone: 11:30 AM

later works if this is the start of the process

from Patricia Kepler to everyone: 11:30 AM

I ned to go too.

from ADAM to everyone: 11:31 AM

I don't understand why we are having so much trouble with stores having cards

from Cassie Wilson she/her to everyone: 11:33 AM

I'd also like to talk more about the application process in an adhoc

from Mike Sandell he/him to everyone: 11:33 AM

there's also the income right?

from Annadiana Johnson to everyone: 11:33 AM

need more places to get photos taken for cards

from ADAM to everyone: 11:33 AM Do we still have the downtown pass?

from Annadiana Johnson to everyone: 11:33 AM

no Adam

from Mike Sandell he/him to everyone: 11:33 AM

That's not been a thing for a while I don't think adam

from Annadiana Johnson to everyone: 11:33 AM

those were discontinued over a year ago

from ADAM to everyone: 11:34 AM

oh

from ADAM to everyone: 11:34 AM

I'd like to talk more about fares

from ADAM to everyone: 11:35 AM

too confusing

from Annadiana Johnson to everyone: 11:35 AM I have to go. sign me up for the addhoc or whatever

from Mike Sandell he/him to everyone: 11:35 AM

I've gotta run for a work meeting have a great day y'all <3

from ADAM to everyone: 11:36 AM

What about two meetings if we have more to discuss

from ADAM to everyone: 11:36 AM

great meeting